

LINEBARGER GOGGAN BLAIR & SAMPSON, LLP  
ATTORNEYS AT LAW

**For Immediate Release**

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**Linebarger Earns Innovation Award**

Enterprise Contact Center Solution vendor, Noble Systems, presented Linebarger with the Noble Systems Customer Innovation Award on April 25, 2018 for providing tangible technological feedback and ideas over recent years. Noble Systems has been able to use this feedback and data across their global customer base improving the overall system experience around the world.

Linebarger currently uses the Noble Systems Contact Center solution to support all Linebarger Firm Call Centers nationwide and it is the firm's main mechanism for making/receiving inbound, outbound and predictive calls to support the firm's collections line of business.

This complex and integrated collection solution requires an intricate and collaborative effort from multiple individuals and departments. As such, Linebarger wants to give special recognition to ITG Contact Center Administrator–Troy Allen, ITG Contact Center Administrator–Josh Hunter, and ITG Contact Center Administrator–Daniel Privett, System Integration Manager–Anthony Pontecorvo and his team, Director of ITG Delinquent Tax Division–Jim Kurth, Director of Fee & Fines Division–Trevor Balderrama, Director of Information Technology–Karl R. Lewis, and Deputy Director of Information Technology–Allan Johnson, along with the rest of their IT Staff for all of their hard work and dedication. All of these individuals continuously go beyond their scope of responsibilities in order to make a very difficult Call Center Solution appear seamless.



*Accepting the award on behalf of Linebarger and all employees who work with the Noble System on a daily basis, as this award would not be possible without their efforts, are: (from left) Allan Johnson, Linebarger Deputy Director of Information Technology; Chris Hodges, Senior VP of Sales and Marketing at Noble Systems; and Troy Allen, Linebarger Contact Center Admin III.*

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**About Linebarger Goggan Blair & Sampson, LLP**

Linebarger Goggan Blair & Sampson, LLP is a national law firm with a practice dedicated to the collection of delinquent accounts receivable for government.

For more than 40 years, Linebarger has been providing customized collection programs for its public sector clientele. Our services allow our clients to spend more of their time and limited resources on providing the core services their constituents expect, while avoiding unnecessary tax increases and cuts to essential public services. For more information, please visit [www.LGBS.com](http://www.LGBS.com)